

It is not only **recommended**, but **preferred** that people and dogs are not at the home while it is being photographed. We work simultaneously inside and out at the same time, making it difficult to work around children, pets or too many people. If we are doing a floor plan or video with your photo package, we **insist** that no one be present for the appointment as we cannot avoid people in a video. Also, the floor plan is a continuous scan throughout the home that can not be obstructed or paused. This can be a great time to prepare your routine for upcoming showings.

If the home is tenant occupied we **require** that either the Realtor or the property owner be present. We will not enter the home without one of these two accompanying us, no exceptions.

Please do these following items prior to our arrival.

- Place outside trash cans and recycling bins inside the garage.
- Have the garage doors closed driveway cleared of any items you wouldn't want in the photos.
- Park any cars in a garage or far enough away from the home that the we can get a clear shot of the home avoiding any vehicles.

- De-clutter kitchen counter-tops. Some small appliances are okay to leave. Hide things like paper towel rolls, cooking utensils, sponges and towels, soap bottles and drying racks, tissue boxes and remove refrigerator magnets.
- Turn on any under-cabinet lighting and your microwave surface light.

- Have all boxes, bins and furniture that you do not want in photos in a designated area that we can avoid in photos. Garage, Storage Areas, Closets, Unfinished Basement are all good locations.

- Remove everything from all bathroom counter-tops and from inside bathtubs and showers. If you don't want the inside of a tub or shower photographed it's okay to hide it with a curtain or door.

- Turn every light on that you can, lamps included.
- Have all ceiling fans turned off.

- If possible, have all curtains pulled back. Blinds should be pulled either half way up or all of the way up. If half-way up then rotate the slats to let light through.

- Hide any pet beds, kennels, food and water dishes and please clean any dog waste from the yard.

- It's always very beneficial to photograph the laundry area. We do not recommend hiding stuff here.

- Workspaces at home can be difficult to de-clutter if they're being actively used. As long as it looks organized there's no need to remove everything from your workspace.

- If there's a swimming pool, pull any items from the water long before the photographer arrives or there will be unavoidable wet spots on the deck.

- For decks and patios, have cushions out on the furniture if available before we arrive.
- Umbrellas can be opened up if they look nice, but must be open before we arrive.

Thank you for helping us make sure this appointment goes smoothly and efficiently for everyone!